



## Safety Disclaimer - Important Safety Precautions

Observe all labels and warnings:

### WARNING:

Each mechanism is tested to a weight limit and labeled. Do not remove labels. Do not exceed the weight capacity. The result can be serious personal injury or damage to the equipment. Installer must be sure that the total combined weight of all apparatus does not exceed that of the maximum figure stated on labels or workorder.

### WARNING:

Blocking and structural preparation is prior to installation. Inadequate site preparation can result in serious personal injury or damage to equipment. It is the installer's responsibility to construct a structure which the mechanism and equipment can support the five times the weight. Use only "rated" hardware and reinforce the area as required before installing the mechanism and equipment supplied By Others.

**WARNING: RISK OF ELECTRIC SHOCK, ONLY AUTHORIZED INSTALLERS TO OPEN THE POWER CONTROL BOX.**

Electric Shock - "dangerous voltage" within the products enclosure that may cause an electric shock  
Caution Symbol – Important operating and maintenance area on the product

### WARNING:

Do not expose electrical items to rain/moisture, unless the product has been designed for that application.

### Warnings:

- Keep all documentation with mechanism.
- Read and understand all technical drawings before installation and use. Installer must instruct and forward documentation to the end user before operation.
- Understand all warnings.
- Follow all technical specifications and instructions during installation.
- Do not use near water unless the product has been specifically designed to do so.
- Keep mechanism clean and free of dust.
- Protect all wiring inside and outside mechanism.
- Proper grounding is required. Consult an electrician to avoid injury and damage.
- Protect all wiring inside and outside mechanism.
- Disconnect mechanism and controls during storms or when not in use for extended periods of time.
- Use only rated hardware and mounting accessories specified by equipment manufacturer.
- All servicing is to be performed by qualified technicians. Yearly inspections and service is recommended.
- Disconnect mechanism power and control; if it is damaged in any way, jamb occurs, non-ordinary sounds, exposure to moisture, does not operate normally, or has been mis-handled.
- Keep mechanism motors and control box well ventilated or over heating may occur.
- Disconnect mechanism power and control before mounting equipment and/or cleaning.
- Mechanisms are for indoor use only unless labeled and rated for outdoor use.
- Exceeding the weight capacity can result in serious personal injury or damage to equipment.

Boyce Products Ltd makes no claims that the information contained in this documentation covers all details, site conditions or use variations. It is not possible to cover every scenario in connection with the installation or use of mechanisms manufactured by Boyce Products Ltd. Boyce Products Ltd has created this documentation as an overview with as much accurate information as possible. The information contained in this document is subject to change without prior notice or obligation of any kind. Boyce Products Ltd makes no representation of warranty, expressed or implied, regarding the information contained herein. Boyce Products Ltd assumes no responsibility for accuracy or completeness of the information contained in this document.



## Warranty

Boyce Products warranties products they manufacture against failure due to defective materials or workmanship for a period of one year of residential or single shift use from the date of purchase. During this warranty period, Boyce Products will repair or, at its option, replace defective merchandise manufactured by Boyce Products. OEM hardware and electronics may have their own and/or extended warranties. Under this warranty, we will first attempt to solve your problem over the phone and send replacement parts when appropriate. In exchange for replacement parts, the defective parts become the property of Boyce Products Ltd and must be returned within 15-days to avoid charges for replacement parts. In some instances, site inspection may be required. During the site visit, observation and recommendations will be made to assist with corrections. If failure is determined by service technician to be due to defective materials or workmanship, parts will be replaced free of charge. If failure is determined by service technician to be due to improper use or installation, a repair recommendation and quote will be submitted in writing for approval. In some instances, mechanism will need to be returned to the manufacturing facility for repair, testing and proper calibration. Warranty repairs will be carried out as rapidly as possible, but subject to parts availability.

This warranty does not cover:

- This warranty does not apply to damage caused by a freight carrier other than Boyce Products Ltd.
- Support for any problems that are not hardware faults or items not supplied by Boyce Products Ltd.
- Damages, normal wear and tear or acts or omissions of parties other than Boyce Products (including user modification).
- The use of any non-Boyce Products Ltd supplied parts.
- Travel expenses and site labor is not included.
- Products not installed by or under the authorization of a certified installer of Boyce Products Ltd.
- Modifications or adjustments made by any other trade or parties. Malfunctioning caused by misuse or damage, accidental, or service modification by persons not authorized By Boyce Products Ltd
- Any modifications to Boyce Automation control box by other than or approved by a Boyce qualified technician.
- Any electrical, or other environmental work external to your Boyce Products Ltd mechanism including power cuts, surges or lightning damage.
- Any 3rd party software products controlling your mechanism and/or additional items not supplied by Boyce Products Ltd.
- Any transfer of ownership. Warranty is provided only to the initial purchaser.
- Compensation for loss of use of the product, and consequential loss of any kind including site labor and expenses incurred By Others.
- Dramatic temperature variations, moisture, dust or exposure to improper site conditions.
- Proper site conditions, service and maintenance are the responsibility of the end user.
- This warranty does not affect your statutory consumer rights.

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Saturday & Sunday - Closed